202220232024











empower include achieve



Strategic Plan

## **Vision and Mission**

# Our VISION

All individuals in our community with a developmental disability will thrive educationally, vocationally, and socially.

# Our MISSION

To ensure individuals with developmental disabilities have access to quality supports providing them opportunities to live, learn, work, and play in their community.

# **Overview | Guiding Principles**

- → Use an individual-first approach to everything we do.
- → Deliver professional customer experience for all stakeholders and collaborative partners.
- → Create long-term solutions while providing timely, knowledgeable, and quality support services.
- → Engage and empower others in making life-long personal connections.
- → Cultivate a caring and compassionate culture with a focus on our mission and vision.
- $\rightarrow$  Inform and educate all stakeholders as an advocate for individuals.
- → Be a responsible steward of taxpayer dollars.

#### From the Superintendent



Not surprisingly, our strategic plan over the last couple of years took a detour around, over, under and through the COVID-19 pandemic. Despite the roadblocks and the need to occasionally alternate our route, we made progress in several areas, including reducing the number of individuals waiting for services, implementing a method to ensure newly certified independent providers understand their roles & responsibilities, supporting provider agencies in their recruitment efforts, enhancing our technological capabilities, increasing collaborative efforts to support youth with developmental disabilities, and promoting the employment of people with developmental disabilities through targeted outreach & education.

Recent updates to our table of organization and several new and/or revised procedures have us feeling we are again in a place where we can focus on what we *want* to do rather than what we *must* do in order to adapt to circumstances beyond our control. With this in mind, we are pleased to present a 3-year strategic plan meant to keep us moving forward as an agency with creativity, flexibility, and a growth mindset.

At the heart of all we do is a commitment to excellent customer experience and the promotion of self-advocacy through the person-centered planning process. These tenets are woven throughout our plan which focus on our 5 main objective areas for the next 3 years: outreach & education, community integration, provider engagement, strengthening team knowledge of internal & external resources, and improving methods for supporting youth.

As a specialized team working to provide a lifetime of services and supports across a broad spectrum of individualized need, we know it is important to build our learning, listening and communication skills. Doing so is key to being effective and consistent in our relationships with each other as well as those with whom we come in contact. The COVID-19 has certainly taken its toll on staff as well as the people we serve, the people who support them, and all our community partners. We believe reflection, compassion and understanding are all essential to moving positively forward while showing grace to ourselves and those around us.

It is our sincere hope those values and beliefs are reflected in our thought and planning process comprising our 2022 – 2024 Strategic Plan.

Thank you for your interest in the Auglaize County Board of Developmental Disabilities.

Best wishes,

Renee Kohler
Superintendent

## **Objectives**

Enhance stakeholder education & outreach about resources, services and supports.

Increase community integration, inclusion and employment of individuals served.

Create opportunities for enhanced positive provider engagement.

Strengthen team knowledge of internal and external resources and supports for staff as well as individuals and families served.

Improve methods of support for youth with complex developmental, emotional, & behavioral needs.







## **Objective #1:**

Enhance stakeholder education and outreach about resources, services & supports.

Objective 1 Goals	Strategies Planned	Progress Achieved
2022		
Phase II Website Redesign – Resources and Communications Tabs	Community Connections Coordinator leads April All Staff meeting to chart out relevant resource materials and design for the webpage.	Added "Monthly Summary of Board Activity" tab to the website featuring the At-A-Glance monthly summary of activity to the Board.
Welcome to El packet	The Service Coordinators will work with the Community Connections Coordinator to develop a "Welcome to EI" packet.  Ensure through departmental training the uniform use of the "Welcome to EI" packet by the Service Coordinators.	The "Welcome to EI" packet and training were completed in Spring 2022 for use by the EI department.
Transition from EI to Preschool Packet	Ensure through departmental training the uniform use of the "Transition from EI to Preschool" packet by the Service Coordinators.	EI Service Coordinators have been trained on the expectations related to the consistent use of the "Transition from EI to Preschool" packet.
Transition packet for 3-5, COEDI / OEDI and Adulthood	CTS team will work with the Community Connections Coordinator to develop a transition packet used to guide children and families through the transitions of childhood services & supports, on into adulthood services & supports.  CTS Team and Community Connections Coordinator will review completed packet on June 23, 2022.	CTS Team and Community Connections Coordinator met to create Student to Adult Life Transition Packet on June 7, 2022.  Student to Adult Life Transition Packet completed and approved on June 27, 2022, and ready for use.  Packet is being shared with Stakeholders and families, regularly.
Collaborate with stakeholders to develop a kinship support committee within Auglaize County.	Identify stakeholder representation and schedule initial kickoff meeting.  Distinguish roles of each stakeholder, first support meeting date, location, and other logistics.	CTS Manager attended first planning meeting in June, 2022, to identify stakeholders, discuss location, funding, and community involvement in kinship, foster, and adoption support group.  CTS Manager attended meeting on June 15 <sup>th</sup> at Wapakoneta Elementary where group determined location, time, and date of support meetings. First

Objective 1 Goals	Strategies Planned	Progress Achieved
		meeting scheduled for July 14th. Group also creating a Care Closet for Kinship and Foster families to obtain clothing, baby supplies, and toys. OhioKAN providing \$5000 to assist with funding. Meetings are scheduled on Thursday evenings at the Wapakoneta YMCA, where meals are provided to all attendees through the Loaves and Fishes ministry.  Weekly meetings have around 38 attendees.  CTS Manager dropped off donation from ACBDD El department to Kinship Care Closet on August 1, 2022.
Transition Core Plus systems transformation training for transition- age Intervention Specialist.	CTS Manager to schedule speaker for Transition Core Plus training event (training for Transition Age Intervention Specialist) in October.	CTS Manager scheduled Sarah Millimen to speak to Intervention Specialist on October 19 at the Transition Core Plus training.  Sarah Millimen presented to most Auglaize County School Intervention Specialists at Transition Core Plus training on October 19.
Increase education and encourage preparedness for people who are eligible for DD services to serve as members of the Board.	Encourage conversations with the Auglaize Board of County Commissioners and Probate Judge as appointing authorities.  Develop and implement a curriculum for self-advocates to develop leadership skills and learn about all Board operations.	The appointing authorities were made aware of the OACB resolution passed encouraging all DD Boards to have a person served as a member by 2027.  Three sessions of the Auglaize DD Leadership Development Program were held across 4 weeks in august and September 2022. Presenters included Auglaize DD leadership, WestCON, DD Board president and a county commissioner as well as a Lucas DD Board member with lived experience.
Provide a quarterly newsletter regarding CTS Services for educational partners.	Create and update a newsletter quarterly, regarding CTS services and important information for our educational partners.	1st quarter CTS Newsletter completed and sent out to educational partners in October 2022.
CTS Team and parent advocate to prepare a presentation on importance of inclusion, to be presented to 6 <sup>th</sup> grade students in Auglaize County.	CTS Manager to contact local school districts to determine buyin and to schedule presentation for 6 <sup>th</sup> grade students.  6 <sup>th</sup> grade students will be given the opportunity to write an essay about the importance of inclusion, following the presentation. DD Board will judge essays and present awards for top essays.	CTS Manager working with parent advocate to create a curriculum for 6 <sup>th</sup> grade presentations.  CTS Manager scheduled presentations with most Auglaize County school districts, 6 <sup>th</sup> grades, for February 2023. The presentation will include an essay writing contest to choose 2 top essay writers from each school district, participating.  Presentation completed in December 2022 and ready for rehearsal and implementation in 2023.
	2023	
Update Early Intervention logo to remove ABC blocks, continuing the transition and branding	Community Connections Coordinator to update EI materials with new logo.	EI materials have been updated with new logo.

updated from EI as a center-based program (Auglaize School/ABC Center) to a county board, community-based service.  CTS Manager to contact local school districts to determine buy- in and to schedule presentation for 6th grade students in Auglaize County.  CTS Manager to contact local school districts to determine buy- in and to schedule presentation for 6th grade students in Auglaize County.  Characteristic Connections Coordinator, and CTS Manager, prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager, prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager prepared for upcoming 6th grade presentation.  In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager prepared for upcoming 6th grade presentation. Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Connections Coordinator, and CTS Manager In February 2023, ACBDD Superintendent, Co Conn	d
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Create materials to teach about PLAY.	
Present to high school students interested in Social Work, to encourage the desire to work in the field of I/DD.  In July 2023, CTS Manager presented to area students who took part in the PASS (Prevent Awareness Support Services) summer progratinterested in a career in Social Work, to inform positions in the I/DD field, as well as to recru	ion Im and are Im of
The EI Services Manager will present to WSU Lake Campus Child Development class in November describing the Early Intervention Program and what positions are available in the DD field. Explanation of the scholarship program to those students who qualify.  22 students attended in- house presentation November 17. Flyer of Scholarship Program of distributed.	
Early Intervention PWP will collaborate/partner with other county stake holders and organizations to promote inclusion and awareness.  Early Intervention was able to collaborate with Turvy Toys Toddler Time, Blooming Bridge M Therapy, The Gardens in Wapakoneta, and R Center, Wapakoneta Library and Cridersville	usic iverside Art
General outreach resources and efforts.  Create agency survey to gather feedback from individuals  Agency survey created, shared on social medical social medical social medical social medical social social medical social social medical social soci	lia, included

Objective 1 Goals	Strategies Planned	Progress Achieved	
	served, family members, independent providers/employees of an agency, DD employees, and community stakeholders.	in signature of staff emails, and housed on website.	
	CCC reached out to all three county Chambers of Commerce to sponsor a hole in each of their golf outings.	General agency flyer created.  Sponsored a hole for all three Chambers of Commerce golf outings.	
	Early Intervention Service coordinators will distribute referral information to area physicians to bring awareness of services offered and how to refer to the program.	EISCs distributed physician packets in Auglaize, Mercer and Allen counties.	
	Early Intervention will partner with other county organizations to promote awareness, provide resources and offer developmental screenings.	EI participated in events sponsored by Help Me Grow, JTDMH Child Wellness and Wapakoneta City Schools.	
Phase II Website Redesign – Continued Updates	CCC working with WestCON to develop a Brochures and Information tab and a PLAY Project tab.	New pages created on website: Brochures and information, PLAY project, videos, and an events calendar.	
Update EI forms and brochures to improve ease of use and understanding of materials	EI Services Manager will identify forms to update and/or create	Created a 1-page easy-to-read Parent's Rights flier to supplement the state's Parents Rights brochure.	
use and understanding of materials		Updated the SC intake form and EI child record review checklist	
	2024		
	Establish Board member recruitment committee		
	Develop a committee purpose and guide document		
Proactively address Board member vacancies	Create a video interviewing past and present Board members regarding their experiences and gained value by serving on the Board		
	Hold 3-session Board Leadership Development series aimed at educating individuals with lived experience on Board service	Board Leadership Development Program was held in April, May and June 2024	
Create a video featuring individuals served identifying their rights and responsibilities			
Create method of identifying and tracking	Use shared technology to establish a method of identifying information to share throughout the year with managers and departmental leaders responsible for providing the information to the Community Connections Coordinator.	Board information Share Site Created in February, Strategic Plan, Board Reports, Tracking Spreadsheet and other various data and information accessible by leadership and outreach personnel.	
meaningful information to share with stakeholders including Board members	Develop personal goals for managers and departmental leaders to think beyond routine reports and information, seeking opportunities to create informative graphics with relevant information.	All directors and managers have professional development goals related to identifying, collecting, and sharing relevant information.	
	Develop method to keep website accurate and current.	Receptionist conducts monthly audits of website and sends findings to Community Connections Coordinator for corrections/updates.	
Explore interest in starting a Sibshop in Auglaize	Discuss partnership with neighboring county.	Superintendent spoke to neighboring county which	

Objective 1 Goals	Strategies Planned	Progress Achieved
County		decided to move forward with its own program.
	Participate in facilitator training.	CTS Manager requested to attend a partnering county's Sibshop to develop ideas for a Sibshop in Auglaize County.
	Send out Interest Surveys to Auglaize County families.	CTS Manager attended Sibshop Facilitator training and received a certificate of completion.
	Plan and implement a trial Sibshop event in Auglaize County to determine further interest.	CTS Manager sent out interest surveys to Auglaize County families who have children served by the Auglaize County Board of DD. CTS Manager presented Sibshop to parents attending local support group and provided interest surveys in-person. CTS Manager received several interest surveys back informing that families would find a Sibshop valuable in Auglaize County.
		CTS Manager scheduled a planning meeting to host a trial Sibshop event in November of 2024.
EI to expand outreach efforts to daycare centers, JTDMH and HMG in Auglaize County	Collaborate with daycare centers to increase knowledge, awareness and referral efforts.	EI collaborated with Little Prairie Daycare and Preschool in Waynesfield and HMG to offer the first Family Resource Fair in this area. EI administered developmental screenings at this event.
	Create outreach bags for childcare centers	Outreach materials are ordered
	Create outreach bags for mothers	Outreach bags created and delivered to the OB Dept at JTDMH on 12/9/24
	Create outreach bags for the Baby Shower Event created by HMG Regional Outreach Consultant	Participated in the Baby Shower event at the YMCA in Wapakoneta on 12/10/24

### **Objective #2:**

# Increase community integration, inclusion & employment of individuals served.

Objective 2 Goals	Strategies Planned	Progress Achieved	
2022			
	DD Awareness Month	March DD Awareness included: billboards, YouTube videos, Facebook posts, Board recognition, outreach to all 2 <sup>nd</sup> grade classrooms in Auglaize County, 3 <sup>rd</sup> Annual Blood Drive	
Targeted Outreach & Awareness Campaigns	Autism Awareness Month	April Autism Awareness included: Facebook campaign featuring information on the incidence of autism in the US, info graphs highlighting local children and adults with autism, individual served with autism and his provider as guests of the Board at the April Board meeting	
	NDEAM	NDEAM Awareness included: billboards, YouTube videos, Facebook posts, Board recognition, invitation to campaign ambassadors to join DD staff for the Wapak Chamber awards dinner	
Start pilot program called Circle of Friends in local school district, to encourage inclusion of students with developmental disabilities.	CTS Manager to present Circle of Friends to local school district to request involvement in pilot program.  Apply for DD Council grant to assist with funding COF.	CTS Manager and Circle of Friends Director presented to local school district on 8/15/22. School followed up that they were not interested in implementation at this time.	
Educate stakeholders on the presence of the County Board and their	CTS Manager to attend Summer Educator Tours to show the County Board presence in serving students who will be transitioning to employment after graduation.	CTS Manager attended Summer Educator tours on July 12 & 14, visiting businesses throughout Auglaize County with local educators. Was able to make known the involvement of the County Board with students.	
involvement with children & families.	IFSS Director applied for the VALU (Visioning Auglaize Leadership & Unity) Fall Cohort.  Integrate Play with a Purpose with existing	IFSS Director accepted into the Cohort, first meeting Sept 15 <sup>th</sup> and monthly thereafter on the 3 <sup>rd</sup> Thursday of the month. IFSS Director graduated from the program.	
	community events/activities, such as library	El participated in Wapakoneta Library's	

Objective 2 Goals	Strategies Planned	Progress Achieved
	storytelling, Toy Store Toddler times, Holiday themed events.	Toddler Play/Story time on November 10, 2022. EI met with Topsy Turvy Toys to plan for a collaborative Toddler Time/PWP occurring in January 2023.
	Participate in the Auglaize County Public Health Department events.	El Manager, DSs, SCs, attended Family Fair Event on August 5, 2022 to support breastfeeding awareness month. Attendees included WIC, Help me Grow, JFS, CareSource, Grand Lake Health and Rehabilitation, St. Marys Library and Head Start and YMCA.
	Kids Day at the Fair, scheduled for August 2, 2022.	4-hour event was held at the county fair with EI Staff participation. Information, resources, CB promotional items, etc shared with the general public of all ages.
	Plan for the outreach Welcome Infant Bags to Hospitals and schedule drop-off at JTMH	Welcome Bags are completed. They will be delivered in February 2023.
	Physician office visits, get letters printed, schedule meetings, promotional materials need put together.	Physician letters were written and sent out on October 28, 2022.
	Wright State University Lake Campus El service delivery presentation	EI was invited to speak to an Early Childhood class on October 28,2022, regarding working with the birth to age 3 population and employment opportunities in the fields of Service Coordination and Special Instruction.
	Grand Lake Fall Health Fair for screening and Public Awareness.	EI participated on November 5, 2022.  Developmental information provided along with opportunity to schedule screenings.
Reach out to the Armstrong Air & Space Museum to offer support and	Community Connections Coordinator, El  Manager and CTS Manager met with the	ACBDD staff assisted with the Boo! On the Moon event on October 25, 2022, offering
collaboration on a sensory friendly	museum outreach director and made plans for	a sensory friendly room with activities.
option for the annual Boo! at the	the Auglaize DD to participate in the 2022 Boo!	Total attendance for the event was 237,

Objective 2 Goals	Strategies Planned	Progress Achieved
Moon event.	at the Moon event.	with 8 families who utilized the sensory activity room.
	2023	
		County 175 <sup>th</sup> Anniversary Committee contacted in Spring 2022.
Partner with county officials and stakeholders to celebrate 70 years of service in conjunction with Auglaize County's 175 <sup>th</sup> anniversary		Ribbon Cutting/Rededication and Open House scheduled for 3/31/23 in conjunction with Southwestern Auglaize Chamber.
celebration.		Auglaize DD "70 years of support" logo created in August 2022 and shared with Board and staff in November. News release sent out in December.
Explore potential for a legacy community garden in honor and recognition of the grassroots beginnings of the Auglaize School and those who attended.	Partner with a local FFA club to train staff, individuals served and ADS providers on planting and growing.  Develop a method of fighting food insecurity by identifying local pantries and individuals and families served to receive produce.	Determined a butterfly garden with annual release in memory of those who have passed is best route. Met with New Bremen HS FFA Advisor who, along with NBHS students, agreed to participate in the project.
Work with Auglaize County Fair director to explore options for a sensory friendly option at the fair.	Contact Fair Manager to identify possibilities and discuss funding.	CCC began discussions in 2022, identifying possible options and barriers.  Partnered with the Auglaize County fair on the purchase of a shed to be used as a sensory friendly option.
Create awareness around importance of adult changing tables to promote community inclusion.	Create a video featuring Board President sharing her family's experience with changing her 9-year-old daughter in public spaces.  Schedule a meeting with the 3 Auglaize County Chamber Directors to brainstorm on ways to spread awareness on the need for universal changing tables and to catch businesses early prior to building and renovating.	Video was created in summer 2023.  Meeting was held with 3 Chambers, ACBDD Board President, Superintendent, and Community Connections Coordinator in June 2023.  Representatives from Changing Spaces Ohio presented to the New Bremen/New Knoxville Rotary Club in August.  Representatives from Changing Spaces Ohio presented to advocates during the August Regional Advocacy meeting hosted by Auglaize DD.  Universal Changing Table page has been added to the website.

Objective 2 Goals	Strategies Planned	Progress Achieved
Increase awareness of Technology at home, work and community.	Work with DODD to establish a training that would meet the needs of individuals, families, and providers within Auglaize County.	July 13th "What the Tech" training opportunity with DODD, individuals, families, guardians and staff on how technology can meet their needs and increase independence.
Targeted Outreach & Awareness Campaigns	DD Awareness Month	Essay contest for 6 <sup>th</sup> grade students from each Auglaize County Middle School that participated in the presentation of Disability Inclusion: Being an Ally. \$25 Amazon gift card will be given to two participants from each district.  Outreach to 2 <sup>nd</sup> grade classrooms at New Bremen, Minster, New Knoxville, Holy Rosary, Wapakoneta, and Waynesfield Goshen, elementary's, via book reading and discussion on Disability Inclusion.
	2024	
Promote inclusive employment, enhance employer outreach, and highlight successes	Review and update Employer Tab on website  Job Seeker Spotlight on website  Distribute window clings to employees who hire inclusively  Employer videos for NDEAM  Review Path to Employment Spreadsheet and make updates quarterly. Look for increases from Path 2 to Path 1 quarterly.	Wall Clings and letter from Superintendent have been sent to all employers who have an employee currently served by Auglaize DD.  Featured local employer Buckeye Coating and two of their employees who are served by Auglaize DD in a video and on billboards for NDEAM. Buckeye Coating Leadership team and their two employees are invited to attend October Board Meeting and Wapak Chamber Dinner.  First quarter 2024 compared to last quarter 2023, increased by 2 or 5% increase in competitive integrated employment.

Objective 2 Goals	Strategies Planned	Progress Achieved
		Second quarter 2024 compared to 1 <sup>st</sup> quarter 2024, increased by 5 or 13% in competitive integrated employment.
Explore idea of an integrated learning opportunity along canal area near Auglaize DD administrative office		Local library was contacted, and it was determined to support them with their existing story book walk along the canal
Continue to work with local FFA Chapter on development of Legacy Memorial Butterfly Garden	Assign Facilities Coordinator to oversee project in conjunction with local experts and New Bremen FFA	Facilities Coordinator met with local expert and New Bremen HS FFA Advisor to begin planning. The Facilities Coordinator and the New Bremen FFA have work days scheduled in May to begin conversion to the Butterfly Garden.
Promote physical and mental health through community wellness events, activities and inclusion	Explore integrated participation in Grand Lake Health Challenge  Expand use of community calendar to highlight local events	Established contact information with Stefanie Lowry at Grand Lake Heath System. Information received is sent to AuglaizeDD staff.
Expand community accessibility through the use of handheld communication boards.	Create handheld communication tools for the distribution at the Auglaize County Fair.  Exploring additional options for handheld communication tools – libraries, general community for providers, and feedback from departments.	Handheld communication tool distributed at Auglaize County Fair.
Expand grant offerings to include partnerships seeking to increase	New Bremen Senior Center  GLSM inclusive playground  NB/NK Rotary mobile Universal Changing Table (UCT)unit  Holy Reedemer (Auglaize County polling site) — UCT	Awarded ARPA grant dollars for automatic door openers  Project did not go through due to multiple
inclusion and accessibility throughout Auglaize County.	Village of New Bremen Bremenfest Park – restroom expansion for UCT  Veterans' Building at Auglaize County Fairgrounds - UCT	permanent structures going up and county access to WestCON mobile accessible restroom.  UCT awarded to New Bremen
	Grand Lake Health/Premier Health South YMCA – UCT	Auglaize BOCC contacted and agreed to a change order on existing plans to convert

Objective 2 Goals	Strategies Planned	Progress Achieved
		storage area to a fully accessible restroom; grant request received and approved.
		UCT and lift awarded via ARPA grant to Y expansion project
	Purchase/sponsor playground communication boards to be installed throughout Auglaize County  Generation of Love sensory/calming area	Partnered with a local vendor to insall XX Playground Communication Boards throughout Auglaize County.
		Partnering with GOL to purchase items for a sensory room based on Auglaize DD EI staff recommendations; space will be for
		<ul> <li>public use during downtown Wapakoneta</li> <li>events; grant request received and</li> <li>approved.</li> </ul>

Objective 3 Goals	Strategies Planned	Progress Achieved	
2022			
Phase II Website Redesign – DSP Tab	Add information to easily identify appropriate contacts for providers.	3 distinct contact options were added to page: SSA for questions about authorized services, WestCON for business-related questions (rules, billing, etc.), Director of IFSS for concerns about quality of SSA services.	
Provide Integrated Learning opportunities for Providers, & Staff	Identify dates, opportunities & subjects for training.	March 3 <sup>rd</sup> DODD/Provider/Staff training regarding outcomes for individuals served. Over 30 providers participated along with county board, OACB and DODD staff.  March 17 <sup>th</sup> , Supported Decision Making training with providers, staff and individuals served.  June 2, CB hosted a Power Hour, OhioISP Information Session for Families.  October 17 <sup>th</sup> , The CB staff collaborated with the Ross County Board of DD, Auglaize ESC and SWOCOG to come to our community for an "open-house" to learn more about remote and assistive technology to meet service and support needs. ESC staff, students, providers, individuals served, and county board staff from Auglaize and Shelby county CB participated. Total attendance 54.	
Therapists		Included EI therapists in team retreat.	
Schools	Donate books to all 2 <sup>nd</sup> grade classrooms in Auglaize County as well as school libraries for DD Awareness Month  Seek opportunities for representation and contribution to county-wide collaboratives efforts for supporting children and families.	Staff visited 27 2 <sup>nd</sup> grade classrooms to read and donate a book to promote disability awareness and acceptance.  CTS Manager working to schedule presentation of Circle of Friends to local school district as a collaborative effort to encourage inclusion. Seeking funding through DD Council.  CTS Manager and Circle of Friends Director presented to local school district on 8/15/22. School followed up that they were not interested in implementation at this time.  CTS Team toured Wapakoneta Elementary	

Objective 3 Goals	Strategies Planned	Progress Achieved	
		Special Education Department and St. Mary's High School, Middle School, Intermediate, and Primary Special Education departments, to discuss partnerships and share information regarding services and eligibility for students with disabilities.	
County Wide Community Stakeholders	Seek opportunities for representation and contribution to county-wide collaboratives efforts for supporting children and families.	CTS Manager serves on the following committees: Family Stability Team, Family and Children First Council, Chair of the Supporting Families Committee with OACB, Project SEARCH Steering Committee, Transition Council, Childnet, Sexual Abuse Response Team, Ohio Association of Services for Children and Families Regional & State committees, Ohio Kinship & Adoption Navigation, & Candle of Hope. Additionally, the Children's SSA is a member of the Breakfast Optimists, serving the youth of Auglaize County.  IMSM attended the Auglaize Community Stakeholder Public Meeting on August 2, 2022. Provided input regarding	
	Superintendent served on workgroup with providers to identify	current needs.  The efforts of this group resulted in the unanimous state-wide	
HPC	ways to address DSP workforce crisis.  September DSP Recognition Week	decision for CBs to fund a 6.5% supplemental pay to HPC providers for the purpose of retention.  DSP appreciation event was held in September with over 50 people in attendance. Photos were shared throughout September, highlighting local DSPs.	
ADS	Program Recognition in conjunction with DSP week	ADS providers were treated to cookies and free t-shirts to show	
	2023	appreciation for their hard work.	
Offer providers relevant opportunities to network and learn	Seek integrated learning opportunities for providers, individuals and staff	Provider Relations Meeting held March 17 <sup>th</sup> . Opportunities to learn about local and state initiatives/updates.  Shared the NADSP webinar: Let's Talk: The Importance of Self-	
Work with WestCON to feature the work of DSPs by creating and sharing videos		Care for Direct Support Professionals  DSP recruitment flier and video targeting high school seniors created and shared.	
Enhance Provider Page of website to add more information.	Add information to highlight professional development grants	A separate tab was added under the provider page with information, including an application, for the provider grants.	
Schools	Donate books to all 2 <sup>nd</sup> grade classrooms in Auglaize County as well as school libraries for DD Awareness Month.  Present idea of DSP-U, an educational program designed to	27, 2 <sup>nd</sup> grade classrooms, all school libraries, and all Auglaize County libraries, received a copy of the book, Just Ask! Be Different, Be Brave, Be You.  CTS Manager presented DSP-U to SEOs and Wapak Schools'	
	prepare high school seniors for work in the developmental disabilities field, to all Auglaize County Schools via SEOs,	Guidance Counselor. Wapak Schools are interested in implementing program to assist with graduation credits and	

Objective 3 Goals	Strategies Planned	Progress Achieved
	Administrators, Guidance Counselors, etc.	rates. Auglaize DD administrative team working to determine ways to support the implementation of the program within the district.
	2024	
Continue to enhance provider page of website.	Add a Wellness Spotlight section to website.	Wellness spotlight added to provider page of website and updated regularly.
Schools	Annual outreach with school districts via the 6 <sup>th</sup> grade presentation on Disability Inclusion, Being an Ally and 2 <sup>nd</sup> grade book reading / donations.	Superintendent, Community Connections Coordinator, and CTS Manager provided outreach to all Auglaize County School districts by presenting to 6 <sup>th</sup> grade students and holding the annual essay contest on Disability Inclusion as well as reading to 2 <sup>nd</sup> grade students, The ABCs of Inclusion. All 2 <sup>nd</sup> grade classrooms, school libraries, and local libraries received a copy of The ABCs of Inclusion.
Support DSP recruitment	Meet with local school district to implement DSP U	CTS Manager met with Wapak Schools in January 2024 to assist with implementation of DSP-U. Wapak informed that only one student showed interest, and DSP-U determined that they would not implement the program for only 1 student.  CTS Manager reached out to St. Marys High School in September 2024, after learning that there might be an interest in implementing DSP-U. St. Marys High School informed that they were not interested at this time.
	Present DSP information at school job fair to entice Juniors and Seniors to consider work in the field of I/DD.	CTS Manager attended Job Fair at Bellefontaine High School and presented information on becoming a DSP to Juniors and Seniors. One Auglaize County School was in attendance.
	Hold Spring Provider Relations Meeting	Provider Relations meeting held in March 2024. Provided information on new waiver services and supported recruitment for various certifications and Programs, such as Non-Medical transportation, residential respite and OhioRise respite.
Increase awareness and education of Board function	Create welcome letter for WestCON to include in new provider packets	Welcome letter created and implemented
increase awareness and education of board function	Include information in annual report related to provider services and supports	2023 Annual Report published in Spring 2024 featured highlights of Board support

### **Objective #4:**

Strengthen team knowledge of internal & external resources & supports for staff as well as individuals and families served.

Objective 4 Goals	Strategies Planned	Progress Achieved		
2022				
Internal Staff Resources	Establish cohesive electronic file structure to implement throughout the agency.  Community Connections Coordinator to work with El Manager and Receptionist to improve understanding of outreach expenses	February staff meeting included review of share file updates and overview of FSS procedure.  Auglaize DD Team Site reorganization completed; on-going maintenance as needed.  EI Files – Process started; EI Client files still need to be addressed.  Leadership Team – Reorganization completed; on-going maintenance as needed.  Business Office – On-going maintenance as needed.  Community Connections Coordinator created an outreach budget spreadsheet for improved tracking and planning.		
External Staff Resources	Promote use of Matrix EAP  Establish benefit enrollment process in connection with Stark County Consortium  Work with Stark County Consortium to establish new employee benefits.	On-going sharing of Matrix materials distributed throughout the year.  Matrix materials saved within AuglaizeDD Team Site for easy access.  Staff have reached out and utilized Matrix when needed.  Implemented "Plan Source" benefit enrollment portal for a more cohesive benefit enrollment experience.  Introduced Flex Spending Accounts for 2023 benefit enrollment period. Medical and Dependent Care available.		
Integrated Learning Opportunities	Identify dates and seek out opportunities to host integrated learning opportunities.	March 23 <sup>rd</sup> Human Rights Committee and MUI stakeholder annual review  March 17 <sup>th</sup> Support Decision Making ADS and ESC stakeholders.  October 17th Mobile Smart Home which brought in 54 individuals, students, teachers, providers, family members and County Board staff from Auglaize and Shelby County who toured and learned about assisted technology and remote supports.		

Objective 4 Goals	Strategies Planned	Progress Achieved
Identifying resources for individuals and families served by the Board.	Ohio Parent to Parent – Research Autism Support Groups – Research Virtual Parenting Class- Free	Presentation at Family Support Meeting from Marion Cosgrove Rauch, OH Program Coordinator, attended by CTS Manager
		Identified Autism Support Groups: Logan County Board of DD, Autism Life Center- Lima, OH
		Learning Aid Ohio Program
		Identified ways to enhance administrative support for ongoing identification of resource sharing through social media.
		Leadership identified a free virtual parenting class for families to attend.
SSA Department will complete DODD Sponsored SHIFT Leadership and Enabling Technology	SSA Leadership registered for the 12-hour Leadership Certification courses.	SSA leadership team has completed all 12 hours of the coursework.
Certifications.	All SSA will register for the 3-hour Enabling Technology	SSAs have completed all 3 hours of the coursework.
	certification courses.  An Organizational Technology Plan will be completed, submitted, and approved.	SSA leadership finalized and submitted ACBDD Organizational Technology Plan. Plan was approved by SHIFT. Leadership/Board received the SHIFT Technology Accreditation.
		Established a locally funded Technology Grant to be used for individuals with a need for remote supports and/or assistive technology.
Children and Transition SSA networking group to share ideas and resources, county to county. (CTS SSA Roundtable)	Continued growth of CTS SSA Roundtable group with promotional support from OACB.  Group will grow into a regional membership.	Group had an initial 6 counties represented. Expanded membership initially through member shares and Supporting Family Workgroup.
		Expanded statewide through the assistance of the OACB Service and Support Advisor- correspondence went out June 3, 2022. Membership growing daily. Currently seeing representation from 45 counties- as of June 10, 2022.
		July 20, 2022, meeting- 76 attendees including SSAs, SSA Managers / Directors, OACB. Presentation from Tina Evans, DODD and Amy Barhorst, Transition SSA on MCAT.
		September 28, 2022- Angie Topp / Mom / Advocate, presented on "Why I'm that Parent" to SSAs across the state, giving detail on how she prepares for her daughter's IEP meetings and how SSAs can better support parents.
		December 7, 2022- Nick Miller- OhioRiSE presented on partnerships between Boards of DD and OhioRISE CME's.
		Roundtable continues to have a large attendance and is utilized for questions and resources, regularly amongst SSAs serving children and families.

Objective 4 Goals	Strategies Planned	Progress Achieved	
2023			
Continuous monitoring of available IT services, exploring benefits and possibility of use to improve efficiencies.	EI to explore increased use of Brittco to improve efficiency.	Reflective discussion with EISC's regarding their findings when trialing: Meeting participants were unable to have doc opened at the same time, difficulty syncing, template not expanding for additional space, only able to see one section at a time rather than a whole page on the plan which made it difficult to copy and paste info from one area to another.	
		Had a discussion with another county that was beginning to use this system of record. Rule and form changes forthcoming in 2024, will revisit exploring the opportunity.	
	Pilot NK Telco Mobile Flight application for use with existing phone service to transfer calls to staff working remotely via their personal cell phones.	Successfully piloted and implemented use of NK Telco Mobile Flight application allowing for all staff to access work call on their cell phone when working remotely.	
"Choice Management" is the new Time Management	Research ways to implement a Choice Management way of thinking, work with Sharon Emerick to develop staff in service/training on the topic.	The Impact Group is scheduled to provide in-service training for AuglaizeDD staff starting in February 2024 to address Choice Management way of thinking.	
Setting Professional Boundaries		Implemented technology to assist staff in establishing appropriate ways to contact staff	
Mental Health Resources for Individuals & Families		Matrix shared monthly with staff  Expanded use of ECMH consultant to educate EI staff and families on resources	
Implement a more concise training platform	In talks with Skill Path/Star 12 to implement a new training platform to take the place of BODD Works to offer a better training experience. This will allow managers to assign training and offer most of needed DD training all in one place.	The Auglaize DD skill path training platform was created and finalized. All staff will have skill path access in 2024	
Adult, Children and Transition SSA networking group to share ideas and resources, county to county. (CTS SSA Roundtable, SSA Gathering)	Child and Transition Services SSA Roundtable to be offered statewide, with promotional support from OACB.	Growth continues for the CTS SSA Roundtable, and it is well attended. It has been used as a way to reach Child and Transition SSAs across the state for purposes of spreading education on OhioRISE / Aetna, OACB Supporting Families committee updates, waiver waitlist assessments for children, and future education on OhioISP and the impact on children.	
	Adult SSA Department to pilot a regional SSA Gathering. The Gathering will be scheduled on a quarterly basis.	SSA Gathering held in March, attendance exceeded expectations (21 attendees representing 5 counties.)	
Expand knowledge of CTS SSAs to increase efficiencies and support families		Evaluated caseloads and set criteria for equitable distribution.  Updated position descriptions	

Objective 4 Goals	Strategies Planned	Progress Achieved		
		Cross-trained both staff to be able to serve children of all ages, 3 - 22		
2024				
Provide easy access to frequently used forms.	Add a Forms page to the website.	Added a Brochures and Information page to website.		
Addressing the Generation Gaps	Tom Speaks from the Impact Group will provide a series of in-person training sessions starting in February 2024			
Increase efficiencies surrounding the MUI reporting & filing process.	Adding UIR form to website and mobile app.	Google Docs form created and trialed.		
Implement use of Skill Path to meet agency and personal development goals	All staff have access to SkillPath and individual learning plans for personal development.	Professional Development, MUI, Rights training are now all located in one location for all staff.		
Understanding & Respecting the Role of Our Coworkers	The Director of Business & Finance will work with the HR & Administrative Support Coordinator to establish a "Who to Ask" informational page for staff to easily identify who they should bring specific questions to.	The "Who to Ask" document was developed and distributed at the February All Staff meeting.		
	The HR & Administrative Support Coordinator will develop a regularly published informational page for staff information	HR Minute established in February and published on a bimonthly basis		
Research texting application for SSA's, Service Coordinators and some administrative staff to better service individuals and families.	Pilot Simple Texting application in 2024			
		Created a "What to Expect at Your Child's Team Meeting" visual. Flyer distributed to all enrolled El families.		
Implement fidelity EI best practices and support				
for families and external stakeholders.	Increase EI family participation in their child's team meeting.	First quarter family participation in El Teaming Meeting: 7		
		Second quarter family participation in El Teaming Meeting: 11		
	Educating families on the team dynamic and access to	Third quarter family participation in El Team Meeting: 9		
	the full team.	Fourth quarter family participation in EI team meeting: 4		
	Strengthen external resources & supports for community partners.	Created a "What to Expect at Your Child's Team Meeting" visual. Flyer distributed to all enrolled EI families.		
		Created a "Who We Are" document to share with families so they understand the multi-disciplinary team make up and access to the team at EI Teaming Meetings.		

#### **Objective #5:**

Improve methods of support for children and youth with complex developmental, emotional, & behavioral needs.

Objective 5 Goals	Strategies Planned	Progress Achieved		
2022				
0-3 Improve methods of support	Reflect on current Early Intervention departmental organization and implement changes as needed.	Updated Service Coordinator and Developmental Specialist Positions.		
		Created Early Intervention Services Manager Position. Updated Auglaize DD Table of Organization.		
	Implement PSP Process.	Implemented the Selecting a PSP worksheet best practice. Implemented Joint Planning Worksheet best practice. Clear guidance given on selecting a SSP best practice.		
	Define El processes.	Created three new procedures: Early Intervention Referral, El Service Delivery, and Service Coordination 1 <sup>st</sup> 45 days.		
3-14 Develop and implement a procedure for services & supports provided to this age group.	CTS team will develop individual child folders consisting of resources, tools, and needed documents to use during interactions with children and families, to ensure all routes of	CTS team met to create list of necessary documents for individual child folders on 8/31/22.		
	service and support are being explored based on child's age.  CTS Manager and Community Connections Coordinator to	CTS team created individual child folders- CTS SSAs began using in October 2022 to guide home visits and obtain needed documentation from families.		
	create CTS Newsletter to provide to educational stakeholders,			
	quarterly to provide updated information regarding CTS services.	CTS team created informational folders- CTS team began providing these to families and stakeholders in October 2022, including local Intervention Specialists and the Auglaize ESC.		
14-22 Develop and implement a procedure for services & supports provided to this age group.	CTS team will develop individual transition folders consisting of resources, tools, and needed documents to use during interactions with children and families, to ensure all routes of	CTS team met to create list of necessary documents for individual transition folders on 8/31/22.		
	service and support are being explored based on child's age.  CTS Manager and Community Connections Coordinator to	CTS team created individual transition folders- CTS SSAs began using in October 2022 to guide home visits and obtain needed documentation from families.		
	create CTS Newsletter to provide to educational stakeholders,			
	quarterly to provide updated information regarding CTS services.	CTS team created informational folders- CTS team began providing these to families and stakeholders in October 2022, including local Intervention Specialists and the Auglaize ESC.		
Increase collaborations to support children with complex developmental, emotional, & behavioral needs.	Superintendent to serve as Family Children First Council chair.	Developed map of local and state agencies to use as a guide for Family and Children First Council and to ensure appropriate		

Objective 5 Goals	Strategies Planned	lanned Progress Achieved	
		Stakeholders are involved.	
Medicaid rollout of OhioRISE program July 1, 2022.	ACBDD will be educated and prepared for implementation at the rollout of OhioRISE on July 1, 2022.	ACBDD leadership attended the initial planning meetings in early 2021 with the OhioRISE Advisory Council.  ACBDD leadership attended OhioRISE Module 1 Community & Provider Webinar on February 18, 2022.  ACBDD leadership met with Matt Price, Regional Coordinator on April 27, 2022.  ACBDD leadership supported the Children's SSA to earn his certification for the CANS assessments which was completed on May 16, 2022.  ACBDD leadership met with the local CME, NYAP on June 1, 2022.  ACBDD leadership met with the local CME, NYAP on June 1, 2022.  Children's SSA identified individuals who may benefit from OhioRISE and scheduled first CANS assessment for August 31, 2022.  NW Region Representative Matt Price scheduled for Sept 12 <sup>th</sup> Board and Leadership Development Program to provide program update.  NYAP attends monthly FAST meetings to maintain partnerships with local agencies.  Nick Miller, IDD (Intellectual and Developmental Disabilities)  Coordinator with OhioRISE and Aetna, scheduled to speak to CTS SSAs across the state through our local CTS SSA Roundtable group, on December 7, 2022.	
	2023		
Ages 3-22: Develop and implement a procedure for services & supports provided to this age group.  Creation of the Autism Diagnosis Education Project	CTS team to develop timelines for completion of CtLC tools for newly eligible children 3-22.  Meet with new Medical Provider Update forms and marketing materials Develop Procedures Retrain Diagnosis Team Identify priority children	January 2023- CTS team began following timeline guidance for completion, or due diligence towards completion of a CtLC tool with all newly eligible children on caseloads.  CTS Timeline procedure reviewed and completed.  CTS Manager provides ongoing oversight and monitoring of timelines to ensure they are met consistently and that CtLC tools are being used with each new family being served.  Medical provider onboard from Mercer Health, family brochure updated with partners' logos  First ADOS evaluation completed September 2023	
	Brand service delivery workflows 2024		
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Objective 5 Goals	Strategies Planned	Progress Achieved
Provide opportunities for parents and professionals for learning about complex behaviors, trauma, etc.	OACB and the Ohio Department of Children & Youth (DCY), along with Part C providers, offered an EI Forum for families throughout Ohio to hear the latest topics and research on best practices for Early Intervention	A Parent's Guide to Talking about Suicide training facilitated by Brianna Jurosic, Clinical Psychology doctoral student and trauma & suicide prevention clinic coordinator was held in February for virtual and in-person participants.  El staff attended the virtual El Forum to learn best practices and how to support families.
El social emotional education and emphasis	Create a comprehensive training plan and meet all DODD compliance indicators and family surveys.	Parents Knowing Their Rights Rate increased from 90.91% to 94.29%, internal surveys 100%.  Early Intervention has helped me better understand my child's social-emotional strengths and needs was 95.12%  Early Intervention has helped me be more confident in supporting my child's social-emotional development was 95.12%  Early Intervention has helped me better support my child's social-emotional development was 97.56%  During my time in Early Intervention, I actively participated in helping my team learn more about my child's social-emotional strengths and needs was 95.12%.  EI ECMH consultant attends 2 team meetings/mth. She supports staff and families using proactive strategies to support SE development and behavior concerns.
	Plan Regional Strengthening Families Protective Factors Framework training.  Collaboration with ECMH consultant to offer SE training for our region.	Regional Factors Framework training attendance was 25 participants.  Prenatal Mental Health training held in Miami County with El staff from 9 counties participating.
Continue to assess organizational needs to support growth of service and support of children, ages birth – 22.	Collect data and evaluate areas of need for staff, including building capacity to add staff	Entered into agreement with architect to determine extent of building addition.  IFSS Director and all Service Managers conducted a data analysis of 3-year growth projection and presented findings at all staff and board member meeting.
Implement OhioISP for all children served.	CTS team to complete OhioISP for all children served ages 3-22, by end of 2024.	Quarter 1- 18% complete Quarter 2- 64% complete Quarter 3- 73% complete Quarter 4-



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